



CONTACT INFORMATION

GRI 2-1

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FEEDBACK

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If you would like to propose new ideas and opportunities for sustainability partnerships or in relation to the Report, please contact us:

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Statement of use	Kazakhtelecom JSC has prepared the report in accordance with GRI Standards for the period from January 1, 2024 to December 31, 2024.	
GRI 1 used standard	GRI 1: Foundation 2021.	
Applicable GRI Sector Standard	Not Applicable.	
GRI Standard	Disclosure Number and Title	Omission/Comment
	2-1 Organizational details	
	2-2 Entities included in the organization's sustainability reporting	
	2-3 Reporting period, frequency and contact point	
	2-4 Restatements of information	
	2-5 External assurance	
	2-6 Activities, value chain and other business relationships	
	2-7 Employees	
	2-8 Workers who are not employees	
	2-9 Governance structure and composition	
	2-10 Nomination and selection of the highest governance body	
	2-11 Chair of the highest governance body	
	2-12 Role of the highest governance body in overseeing the management of impacts	
	2-13 Delegation of responsibility for managing impacts	
	2-14 Role of the highest governance body in sustainability reporting	
	2-15 Conflicts of interest	
	2-16 Communication of critical concerns	
	2-17 Collective knowledge of the highest governance body	
	2-18 Evaluation of the performance of the highest governance body	
	2-19 Remuneration policies	
	2-20 Process to determine remuneration	
	2-21 Annual total compensation ratio	The Company does not disclose this indicator, as the information is considered confidential.
	2-22 Statement on sustainable development strategy	
	2-23 Policy commitments	
	2-24 Embedding policy commitments	

6. APPENDICES

GRI Standard	Disclosure Number and Title	Omission/Comment
	2-25 Processes to remediate negative impacts	
	2-26 Mechanisms for seeking advice and raising concerns	
	2-27 Compliance with laws and regulations	
	2-28 Membership associations	
	2-29 Approach to stakeholder engagement	
	2-30 Collective bargaining agreements	
GRI 3: Material Topics		
GRI 3 Material Topics	3-1 Process to determine material topics	
	3-2 List of material topics	
Biodiversity		
	3-3 Management of material topics	
Climate change		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 305: Emissions	305-1 Direct (Scope 1) GHG emissions	
	305-2 Energy indirect (Scope 2) GHG emissions	
	305-4 GHG emissions intensity	
	305-6 Emissions of ozone-depleting substances (ODS)	
Atmosphere emissions		
GRI 3 Material Topics	3-3 Management of material topics	
GRI 305: Emissions	305-7 Nitrogen oxides (NOx), sulphur oxides (SOx), and other significant air emissions	
Energy		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 302: Energy efficiency	302-1 Energy consumption within the organization	
	302-3 Energy intensity	
Waste		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 306: Waste	306-2 Management of significant waste-related impacts	
	306-3 Waste generated	
	306-5 Waste diverted from disposal	

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GRI Standard	Disclosure Number and Title	Omission/Comment	
Water and Effluents			
GRI 3 Material Topics 2021	3-3 Management of material topics		
GRI 303: Water and Effluents	303-3 Water withdrawal		
	303-4 Water discharge		
	303-5 Water consumption		
Employment			
GRI 401: Employment	401-1 New employee hires and employee turnover		
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees		
	401-3 Parental leave		
Occupational Health and Safety			
GRI 3 Material Topics	3-3 Management of material topics		
GRI 403: Occupational Health and Safety	403-1 Occupational health and safety management system		
	403-2 Hazard identification, risk assessment, and incident investigation		
	403-3 Occupational health services		
	403-4 Worker participation, consultation, and communication on occupational health and safety		
	403-5 Worker training on occupational health and safety		
	403-6 Promotion of worker health		
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships		
	403-8 Workers covered by an occupational health and safety management system		
	403-9 Work-related injuries		
Local Communities			
GRI 3 Material Topics 2021	3-3 Management of material topics		
GRI 413: Local Communities	413-1 Operations with local community engagement, impact assessments, and development programs		



GRI Standard	Disclosure Number and Title	Omission/Comment
Training and Education		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 404: Training and Education	404-1 Average hours of training per year per employee	
	404-2 Programs for upgrading employee skills and transition assistance programs	
	404-3 Percentage of employees receiving regular performance and career development reviews	
Diversity and Equal Opportunity		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 405: Diversity and Equal Opportunity	405-1 Diversity of governance bodies and employees	
	405-2 Ratio of basic salary and remuneration of women to men	
GRI 406: Non-discrimination	406-1 Incidents of discrimination and corrective actions taken	
Labor Compensation and Social Programs for Employees		
GRI 3: Material Topics 2021	3-3 Management of Material Topics	
GRI 202: Market Presence	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	
Quality and Accessible Services		
GRI 3 Material Topics 2021	3-3 Management of material topics	
Innovations and New Technologies		
GRI 3 Material Topics 2021	3-3 Management of material topics	
Anti-corruption		
GRI 3 Material Topics 2021	3-3 Management of material topics	



GRI Standard	Disclosure Number and Title	Omission/Comment
GRI 205: Anti-corruption	205-1 Operations assessed for risks related to corruption	
	205-2 Communication and training about anti-corruption policies and procedures	
	205-3 Confirmed incidents of corruption and actions taken	
Indirect Economic Impacts		
GRI 3 Material Topics 2021	3-3 Management of material topics	
Indirect Economic Impacts	203-1 Infrastructure investments and services supported	
Economic Performance		
GRI 3 Material Topics 2021	3-3 Management of material topics	
GRI 201: Economic Performance	201-1 Direct economic value generated and distributed	
Procurement Practices		
GRI 3 Material Topics 2021	3-3 Management of material topics	
Procurement Practices	204-1 Proportion of spending on local suppliers	
Anti-competitive Behaviour		
GRI 3 Material Topics 2021	3-3 Management of material topics	
	206-1 Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices	
Information Security and Data Protection		
GRI 418: Customer Privacy	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	