



BUSINESS MODEL

RESOURCES

Employees

>18 thousand
total number of employees

14%
share of women in the Management Board

Finance

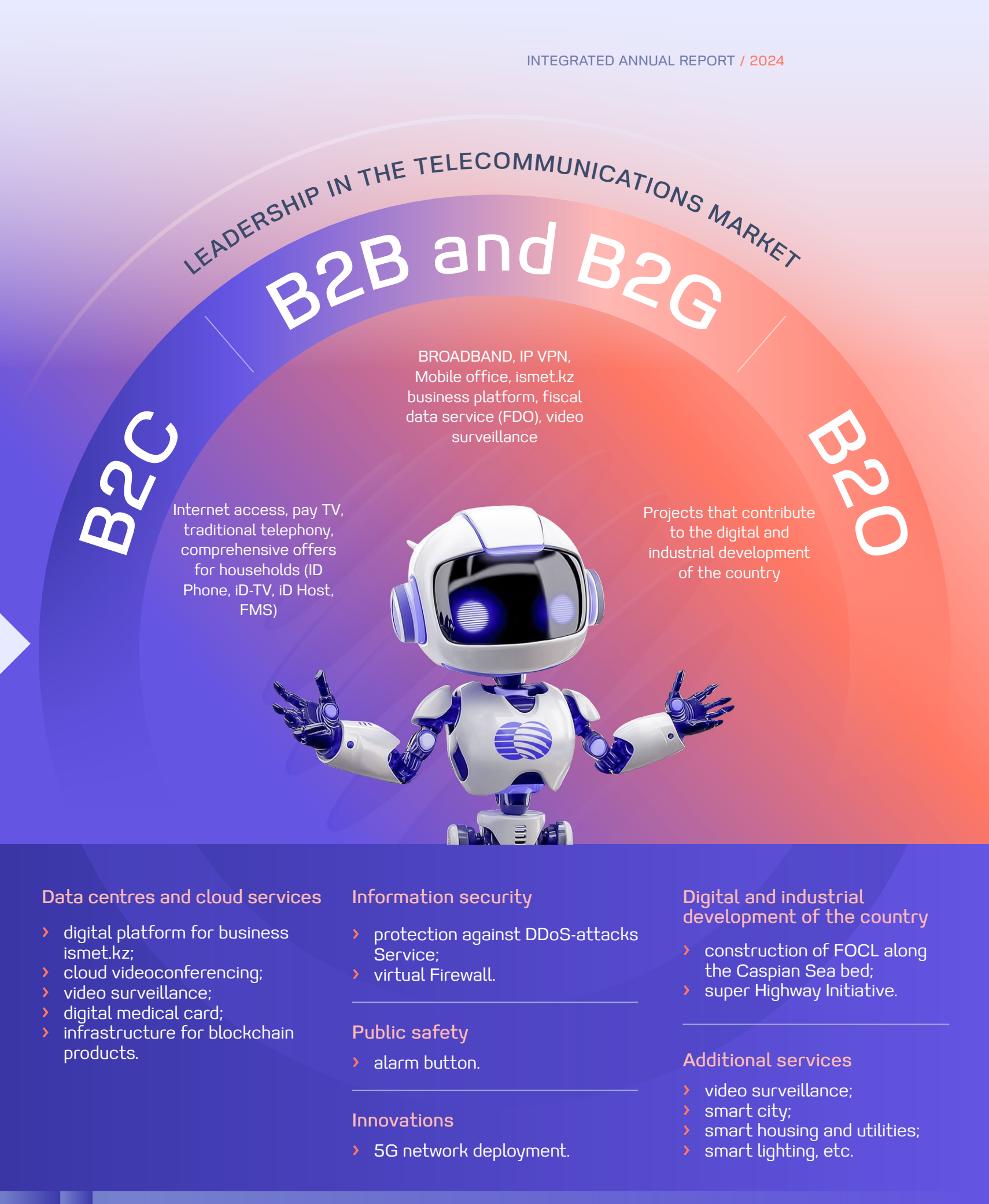
215 KZT billion
Cash CAPEX in 2024 (*consolidated data)

Infrastructure

>91 thousand km
of fibre-optic network coverage

23
data processing centres

>14,000
base stations
(including MT-S LLP as of 31.12.2024)



CREATED VALUE FOR STAKEHOLDERS

Shareholders

2,096.6 KZT
Dividends paid per share in 2024, declared based on the results of 2023

Customers

97%
Agent Performance (AP) score in 2024

80%
Transactional Net Promoter Score (tNPS) – customer loyalty index in 2024

Employees

135.3 KZT billion
Kazakhtelecom JSC's expenses on wages in 2024

686.073 KZT million
Kazakhtelecom JSC's investment in employee training and development in 2024

Government and Society

185.7 KZT billion
Tax payments in 2024 (*consolidated data)

~600 thousand
business entities are served by Kazakhtelecom as a fiscal data operator (FDO)

1,823
5G base stations Deployed and connected across all regional centers in 2024

Connectivity and Internet access provided to:

>5 thousand schools **~4 thousand hospitals**

>15 thousand institutions